



BANK OF CAVE CITY
Member FDIC

Amid the public health concern and general uncertainty created by the novel coronavirus and COVID-19, we are continuing to monitor developments closely and to follow the recommendations of the CDC and other public health authorities. In an effort to prioritize the health, safety, and well-being of our customers, employees, and neighbors while maintaining our commitment to provide an excellent banking experience, we are planning to limit public access to the lobbies in all our locations.

Effective Thursday, March 19, all **Bank of Cave City lobbies will be open by appointment only** for transactions that cannot occur at an ATM, in the drive-thru, by phone, or online. We want to continue to encourage all our customers to make full use of these services.

1. **ATMs and drive thru windows** - Remember to sanitize or wash your hands after touching public machines and devices.
2. **iTalk** - Our automated telephone banking service allows you to check balances, schedule transfers, make loan payments, and order stop payments.
3. **Internet and Mobile Banking and e-Statements** - Online access will let you monitor all transactions in real time, make transfers and payments, pay bills, and reconcile your periodic statements.
4. **Call us.** If you prefer to avoid public spaces and are uncomfortable or unfamiliar with the other services, you can always get support from us by calling a local branch. Cave City - 870-283-5301, Lynn - 870-528-3894, Batesville - 870-793-2717, Evening Shade - 870-266-3215, and Strawberry - 870-528-3391.

Customers who need to open or make changes to accounts, access safe deposit boxes, or schedule a loan consultation or other business can **call any of the numbers above to make an appointment.** We appreciate your patience and understanding with this precautionary measure. Of course, we remain committed to our mission of offering and delivering a mutually profitable banking experience to our neighbors every day.

And as we shared in our update on Monday, one last word: we love being part of the communities we serve and are proud to do the business we get to do. We know that business is a trust. As always, we will work to be worthy of it, and we promise to remain a good neighbor throughout our shared response to all of this. Take care of yourselves, and take care of each other. Be vigilant, unafraid, and hopeful. Be generous, patient, and kind. We will just continue to be your bank.