

Introducing iTalk, our upgraded phone banking system

iTalk is sure to be “all the talk” with those of you who loved accessing balances, account histories, and transferring money with EZ banking. Along with the upgraded system, the number to access phone banking is also changing. **Beginning September 16th, 2015 you will need to dial this new toll free number: 1-844-286-2522.** Your login and PIN will remain the same.

iTalk has some great new features including:

- **Speech recognition**
- **Place temporary stop payments**
(fees may apply, see account disclosures)
- **Schedule automatic transfers**
- **Make Bank of Cave City loan payments**
- **Activate or deactivate your debit card**
- **Hear future dated transactions**
(i.e. payroll deposits or scheduled transfers)

**Call iTalk Toll Free
at 1-844-286-2522**



The iTalk automated system menu:

- 1. Account Balance Menu**
 1. Checking Accounts
 2. Savings Accounts
 3. CD/IRA Accounts
 4. Loan Accounts
- 2. Account History Menu**
 1. Checking Accounts
 2. Savings Accounts
 3. CD/IRA Accounts
 4. Loan Accounts
- 3. Funds Transfer Menu**
 1. Transfer Funds Immediately
 2. Schedule a Funds Transfer
 3. Make a Payment
 1. Immediately
 2. Schedule
 4. Hear existing Scheduled Transfers
 5. Delete a Scheduled Transfer
- 4. ATM/Debit Card Menu**
 1. Activate a Card
 2. Deactivate a Card
- 5. Stop Payment Menu**
 1. Stop Payment on a specific check number
 2. Stop Payment on a range of checks
 3. Stop Payment Inquiry
- 6. Change your iTalk PIN**
- 7. Hear Future Dated Transactions**